

WARRANTY

For: _____
Name and surname of the buyer or invoice/PO number

WARRANTY CONDITIONS:

Q Stalyo GPM Sp. z o.o. Sp. k., ul. Przemysłowa 7A, 32-083 Balice, NIP 513-02-064-007, KRS 0000816056, hereinafter referred to as the Guarantor, guarantees:

- resistance of steel components of the system to perforation corrosion and mechanical durability of the downspout sections made of PVC-U.

25-years warranty is granted against perforation corrosion, provided that the system is installed in the environment (outside the building) of corrosivity category C1-C3. If the system is installed in the environment (outside the building) of corrosivity category C4, the warranty is limited to 10 years. The corrosivity category is determined based on the provisions of PN-EN ISO 12944-2.

15-years warranty is granted for the mechanical durability of the PVC-U downspout components.

The warranty period begins on the date of purchase of the system.

The warranty is valid only for systems installed in the territory of the European Union, Russia, Belarus, Ukraine, Turkey, Tajikistan, Kazakhstan and South Korea.

The warranty is granted only to the extent referred to in Point 1 above and does not cover defects or damage to the system, in particular resulting from:

- failure to use snow protection (snow fences, snow guards etc.)
- cutting system elements with high-speed cutters, such as an angle grinder
- contact of the gutter system with copper components or water flowing from copper components
- improper storage and transport
- installation contrary to good construction practice and/or the instructions provided in the manual attached to the warranty, also available at www.qstalyo.com
- use of the system contrary to its intended use and use of system components produced by other manufacturers
- contact of the system components with aggressive chemical agents containing: sulphur, chlorine, nitrogen compounds and/or mineral salts
- mechanical damage
- lack of regular cleaning and maintenance of the system. The gutter system should be checked twice a year
- force majeure and other extraordinary weather conditions

The manufacturer permits slight differences in shade or gloss within products of the same colour due to different production process of:

- gutter brackets, downspout clamps, expansion couplers, tees and end caps that are powder coated,
- universal end caps, elbows and couplings made of unplasticised polyvinyl chloride (PVC-U) using injection moulding and downpipes made of unplasticised polyvinyl chloride (PVC-U) using extrusion.

The Guarantor is not liable for any shade/gloss differences if the gutter system has been painted by the customer.

The Guarantor reserves the right to modify or change the colour palette and discontinue delivery of the system, which does not exempt him from his obligations under the warranty.

The warranty is valid if the purchased goods have been installed not later than within 6 months from the date of purchase stated in the invoice.

If the system subject to a warranty claim is replaced, the new components supplied as replacement may differ in colour, shade or gloss.

The warranty covers the Q Stalyo MIX-PRO gutter system installed on:

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Town, street, house number, building type or descriptive location

The person that possesses the warranty card is the only party entitled for the warranty.

The warranty is a voluntary declaration of the Guarantor to the extent specified in this warranty declaration. The entitled person, under this warranty, may only claim replacement of the system components with the properties referred to in Point 1 (above), which does not include the costs of delivery of the components to the entitled person, nor the costs of stripping the faulty components and installation of the new components supplied by the Guarantor under the warranty. The above means that, during the warranty period, the Guarantor's only obligation is to deliver free of charge consistent components to the place the system which was originally purchased.

The warranty does not exclude, limit or suspend the buyer's rights resulting from the provisions of the warranty for defects of sold products.

RECEIVING AND HANDLING THE COMPLAINT:

The warranty claim must be submitted at the place of purchase of the system within 14 working days from the date of discovery of the defect being the subject of the warranty.

The Claimant should attach a copy of the proof of purchase and the present warranty document.

The Guarantor undertakes to consider the warranty claim within 30 days of its receipt.

The person submitting the warranty claim is obliged to enable the Guarantor to examine the legitimacy of the warranty claim by providing access to the installed system. The installation manual of the Q Stalyo PRO gutter system is attached to this warranty card. Q Stalyo GPM sp. z o.o. sp. k. ul. Przemysłowa 7a, 32-083 Balice NIP: 513 02 64 007 www.qstalyo.com